

## Helplines in BC

### BC211 ANNOUNCEMENT

April 19, 2016

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**BC 211** - 211 is a confidential, multilingual telephone and texting service available in Metro Vancouver, Fraser Valley, Squamish-Lillooet and Sunshine Coast Regional Districts. 211 provides free information and referral to a full range of community, social, non-clinical health and government services, and operates 24 hours a day, seven days a week.

**BC 311** – 311 is a City of Vancouver contact number. Residents and businesses of Vancouver can call 311 for information and services including:

- service needs such as traffic signal repairs
- information requests regarding traffic / parking issues
- concerns regarding parking tickets, noise, graffiti, etc.

(Source: <http://vancouver.ca/police/community-policing/city-services-who-to-call.html> )

**Canada 411** – Canada 411 is a resource which allows you to search for people or businesses by first and last name, phone number or address Canada wide.

**BC 511** – BC 511 is a highway condition information line throughout the province. Call and ask specifically about a particular highway and BC 511 will provide you with up-to-date driving conditions.

**BC 711** – A person who is deaf, hard of hearing or speech impaired uses a TTY (teletypewriter to voice) to type his or her conversation to a relay agent, who then reads the typed conversation to the other party. The relay agent then types the other party's spoken words back to the user.

**BC 811** – HealthLink BC helps you learn about health topics, check your symptoms and find the health services and resources that you need for healthy living. Call 8-1-1 to consult with a nurse, pharmacist or dietitian or visit HealthLinkBC.ca for easy access to help you find the health services you need, closest to where you live.

(Source: <http://www2.gov.bc.ca/gov/content/health/managing-your-health/mental-health-substance-use/crisis-and-information-lines> )

**BC 911** - E-Comm is where your 9-1-1 call comes if you live in Metro Vancouver, the Sunshine Coast Regional District, the Squamish-Lillooet Regional District and 22 other regional districts and communities within the northern, central and southern interiors of B.C. and on northern and central Vancouver Island and the Upper Fraser Valley. E-Comm also provides emergency dispatch services for 34 police and fire departments throughout British Columbia.

(Source: <http://www.ecomm911.ca/contacting-911/how-911-works.php> )